



**span**

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# **SPAN BUSINESS OVERVIEW**

[www.span.eu](http://www.span.eu)

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# ABOUT SPAN

Business overview

We were founded in 1993. From a systems integrator, we have evolved into a provider of IT services and solutions in the areas of cloud, cybersecurity, software and business solutions, and customer support worldwide.

Span employs more than 850 experts who develop solutions for the digital world.



**35**

AVERAGE AGE OF  
EMPLOYEES



**73%**

OF EMPLOYEES WITH  
UNIVERSITY OR  
COLLEGE DEGREE



**430+**

EMPLOYEES WITH  
PROFESSIONAL  
CERTIFICATION



**1418**

CLOSED PROJECTS IN  
LAST 5 YEARS



**2021**

IPO



## MISSION

Through our expertise and experience we deliver IT solutions that power up your business

A grayscale photograph of three people—two men and one woman—sitting together and looking at a laptop. The man in the center is wearing glasses and pointing at the screen. The woman on the right is smiling. The background is blurred, showing what appears to be a modern office or public space with large windows and abstract wall art.

## **VISION**

Together with our customers, we  
create digital future

# CORE VALUES



## COMPETENCE

We are constantly evolving, improving and adopting new trends, new knowledge and new skills.



## EXCELLENCE

At Span, we always go above and beyond for our users and partners. That's one of our trademarks and our philosophy.



## RESPONSIBILITY

Our goal is to provide stability and security for your business. Our experts will responsibly protect your IT systems and be available to you at any time and any place.



## TRUST

Trust is the most valuable currency in the world, and we have learned how to build and maintain it. This value has been with us since the founding of the company.

# SPAN AT A GLANCE

Business overview



**850+**

SPAN GROUP  
EMPLOYEES



**35**

AVERAGE AGE OF  
EMPLOYEES



**73%**

OF EMPLOYEES WITH  
UNIVERSITY OR  
COLLEGE DEGREE



**430+**

EMPLOYEES WITH  
PROFESSIONAL  
CERTIFICATION



**2021**

IPO



**99.96%**

INCIDENTS RESOLVED IN  
TERMS OF SLA\*



**1418**

CLOSED PROJECTS IN  
LAST 5 YEARS



**24X7**

AVAILABILITY  
OF SPAN SUPPORT



**58 700+**

PROACTIVELY  
MONITORED DEVICES



**196 000**

AVERAGE NUMBER OF  
RESOLVED TICKETS  
PER YEAR

\*Service Level Agreement

# SOLUTIONS & SERVICES





# SOLUTIONS & SERVICES



**INFRASTRUCTURE  
SERVICES,  
CLOUD & CYBER  
SECURITY**



# SOLUTIONS & SERVICES



# SOLUTIONS & SERVICES



# SOLUTIONS & SERVICES



# AFFILIATED COMPANIES

Business overview

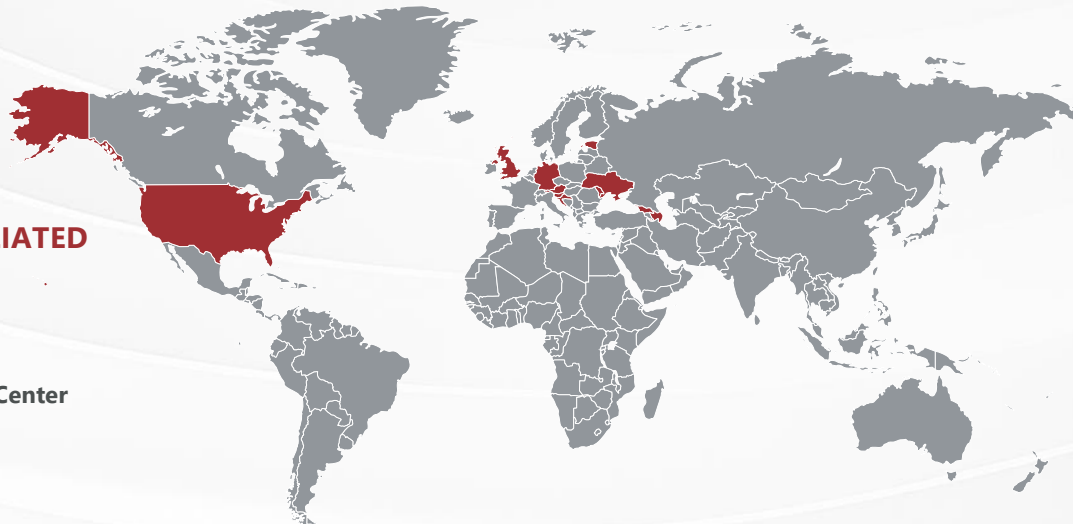
## HEADQUARTERS

**Span d.d.**  
Koturaška cesta 47,  
Zagreb, Croatia

## DOMESTIC AFFILIATED COMPANIES

**Trilix**  
Zagreb, Croatia

**Span Cyber Security Center**  
Zagreb, Croatia



**Span d.o.o.**  
Ljubljana, Slovenia



**Span IT Ltd.**  
London, UK



**Span USA, INC.**  
Chicago, IL, USA



**TOV Span**  
Kyiv, Ukraine



**Span Azerbaijan LLC.**  
Baku, Azerbaijan



**Span GmbH**  
Munich, Germany



**SPAN-IT SRL**  
Chişinău, Moldova



**GT Tarkvara**  
Tallin, Estonia



**Span LLC**  
Tbilisi, Georgia



**Span B.V.**  
Amsterdam, Netherlands



# MICROSOFT SOLUTIONS PARTNER

Business overview

 **Microsoft**  
Solutions Partner  
Modern Work

 **Microsoft**  
Solutions Partner  
Security

 **Microsoft**  
Solutions Partner  
Business Applications

 **Microsoft**  
Solutions Partner  
Data & AI  
Azure

 **Microsoft**  
Solutions Partner  
Digital & App Innovation  
Azure

 **Microsoft**  
Solutions Partner  
Infrastructure  
Azure

 **Microsoft**  
Solutions Partner

## Advanced Specializations

SAP on Azure  
Azure Virtual Desktop  
Low Code Application Development  
Adoption and Change Management  
Meetings and Meeting Rooms for Microsoft Teams  
Teamwork Deployment  
Modernize Endpoints  
Infra and Database Migration  
Cloud Security  
Identity and Access Management  
Information Protection and Governance  
Threat Protection

Member of  
Microsoft Intelligent  
Security Association  


 Microsoft

**CAF Ready**  
PARTNER

**Microsoft**  
Partner



2013 Partner of the Year Winner  
Croatia

**Microsoft**  
Partner



2016 Partner of the Year Winner  
Croatia

**Microsoft**  
Partner



2020 Partner of the Year Winner  
Croatia

**Microsoft**  
Partner



2021 Partner of the Year Winner  
Croatia

**Microsoft**  
Partner



2022 Partner of the Year Winner  
Ukraine

**Microsoft**  
Partner



2023 Partner of the Year Winner  
Croatia & Ukraine

# PARTNERS

Business overview

## DATA CENTER



## PUBLIC CLOUD



## SECURITY



## HARDWARE



# ISO CERTIFICATES

Business overview



**ISO 9001** - Quality Management

**ISO 27001** - Information Security Management

**ISO 20000** - IT Service Management

**ISO 14001** - Environmental Management

**ISO 50001** - Energy Management

**ISO 37001** - Anti-bribery Management

**ISO 22301** - Business Continuity Management

**ISO 42001** - AI Management



# SPAN BOARD

Business overview



**Nikola Dujmović**  
**FOUNDER & CEO**



**Ana Vukšić**  
**MEMBER OF THE**  
**MANAGEMENT BOARD, CFO**



**Saša Kramar**  
**MEMBER OF THE**  
**MANAGEMENT BOARD, CMO**



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**THANK YOU**

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